Amendments to the Drawings:

The attached three sheets of drawings include changes to FIG. 5, 8, and 9. These

sheets replace the three original sheets that included FIGS. 5, 8, and 9. FIG. 5 has been

amended to correct the spelling of the words "default 636" (it was spelled "defualt 636" on

the original), and FIGS. 8 and 9 have been amended to switch the "last name" and "first

name" columns (which were incorrectly switched on the original). Applicants respectfully

request that these amendments be entered. A complete set of formal drawings is also being

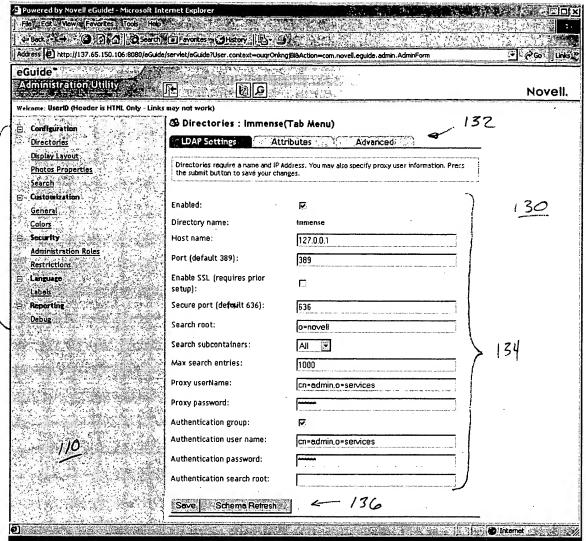
submitted herewith which includes these changes.

Attachments: Three Replacement Sheets

6

OIPE COA DIN O 1 2004 A 22

Serial No.: 09/943,786 Amendment Dated July 2, 2004 Reply to Office Action of April 7, 2004 REPLACEMENT SHEET



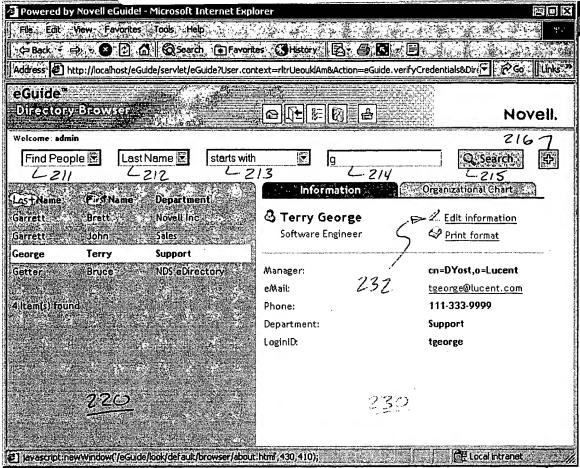
Copyright 2001, Novell, Inc., all rights reserved.

Fig. 5

100

OIPE JUL 07 2004 A

Serial No.: 09/943,786 Amendment Dated July 2, 2004 Reply to Office Action of April 7, 2004 REPLACEMENT SHEET



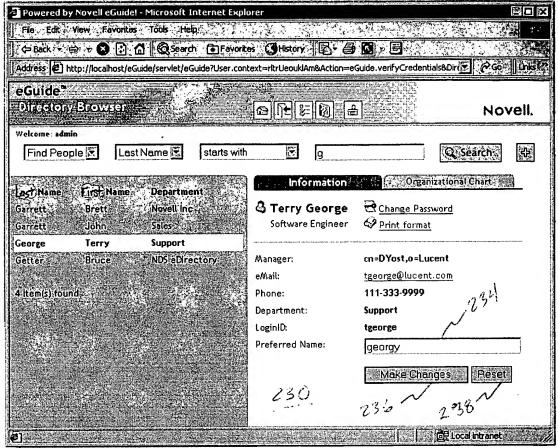
Copyright 2001, Novell, Inc., all rights reserved.

] 200

Fig. 8

OTPE COA

Serial No.: 09/943,786 Amendment Dated July 2, 2004 Reply to Office Action of April 7, 2004 REPLACEMENT SHEET



Copyright 2001, Novell, Inc., all rights reserved.

Fig. 9

200